**September 13, 2022 Meeting - Seattle Community Technology Advisory Board**

Topics covered included: Community Technology Advisory Board Open Position Update, Update on Technology & Adoption Survey, Internet for All Seattle Website/Dashboard Presentation, Board Working Session, committee updates.

**This meeting was held:** September 13, 2022; 6:00-7:30 p.m., via Webex

**Attending:**

**Board Members:** Camille Malonzo, Lassana Magassa, Rene Peters, Nicole Espy, Coleman Entringer, Femi Adebayo, Brandon Lindsey, Ty Grandison

**Public:** Dorene Cornwell, Harte Daniels, Carl Hiltbrunner, Call-in User 2, Caroline Wills, Peyton Richmond, Call-in User 3, Isabel Rodriguez

**Staff:** David Keyes, Brenda Tate, Jon Morrison Winters, Vinh Tang, Delia Burke, Meira Jough, Cass Magnuski

**23 In Attendance**

**Camille Malonzo:**  Let's get started. Welcome, everyone, to the September meeting of the Community Technology Advisory Board. I hope you all had a great summer vacation. An update on us: Instead of our usual August business, we had a very warm picnic, charcuterie happy hour in the Olympic Sculpture Park. It's great to see new faces, and some old ones, as well, our frequent members. And it was great to see each other in person, because after two years of virtual meetings, we like to see folks in person, as well. We hope to have those more in the future. I hope everyone had a great summer vacation overall, and we're back to business. I think today we're going to have a little shorter meeting, but we have some important announcements and membership, and also just seeding a few ideas as we wrap up this year. Our first order of business is we're going to go around and introduce ourselves. So, if you would say your name, where you're calling from, share your pronouns, and your affiliation, that would be great.

**INTRODUCTIONS**

**Camille Malonzo:**  I think we're going to begin our meeting as we usually do, which is to approve the minutes from the July meeting as our first order of business. Can I please get a motion from a board member to approve the July minutes?

**Femi Adebayo:**  I so move.

**Camille Malonzo:**  Can I get a second for Femi?

**Nicole Espy:**   Second.

**Camille Malonzo:**  All those in favor? All those opposed? All those abstaining? I think this motion passes. Thank you all. Our next order of business is to approve the agenda for tonight's meeting. Can I get a motion from a board member?

**Ty Grandison:**   I move to approve the agenda.

**Camille Malonzo:**  Thanks, Ty. Can I get a second?

**Rene Peters:**  I'll second.

**Camille Malonzo:**  Thanks, Rene. Can I get all of those in favor? All of those opposed? And all of those abstaining? Awesome. So, this motion passes, and we can go ahead with the rest of our agenda. The first topic on our agenda is announcements. At the end of this year, we are saying goodbye to folks who have gone to the end of their terms. So we have open positions. We also have folks who, for various reasons, are leaving Seattle and also ending their time on the board. We didn't get a chance to announce this at our July meeting, but I wanted to say thank you to Leah Shin, who has taken an awesome opportunity on the other coast. She stepped down in August. So, we are also looking for someone who can fill her awesome shoes. I think, in total, at the end of t his year we will be looking to invite six new board members, with staged starts. And so we are inviting folks who are interested in joining our board to apply for those positions. For the process and the timelines, I'm going to defer to Vinh Tang to talk more about it.

**Vinh Tang:**  Thanks, Camille. We usually just provide a verbal preview. I don't have a press release or slide, but I did add to the chat, if you're interested in submitting an application to go to the link in the chat. We will do a formal press release. As you all know, CTAB is comprised of ten members. There are, I think six positions open, a Mayoral position and four City Council positions. As of the new year, January 1, I can't believe I'm saying this, but in 2023 there are going to be six positions available for new applicants. Four of them are basically brand new two-year terms, and will go from January 1, 2023 all the way to December 31, 2025. And then two of the six positions would complete the terms for departing members. So you would complete the term of January 1, 2023 all the way to December 31, 2024. And then you would be eligible for reassignment to the next one. Again, we will formally put this on seattle.gov/tech. In this meeting, we wanted to just provide just a quick verbal update for the folks at this meeting. Stay tuned for more information. In the next two or three months, we  will work to see that when we start our new year in 2023, that CTAB is a full board.

That's our goal for the new year. And we will spend October, November, and December to get to that point. There is an interview process, etc. Any questions?  <https://www.seattle.gov/boards-and-commissions>  Back to you, Camille.

**Camille Malonzo:**  Thank you, Vinh. And definitely for folks who are interested or know of people who are interested in joining the board, we have a great set of folks who are so knowledgeable in their fields. We get to learn a lot from each other, as well as really leverage that expertise to support the awesome work that Seattle IT is doing, and really learn about technology across the City. So, spread the word. We will definitely get those notices out. But start noodling and thinking about folks who you think might b interested and be a good fit for our board. If folks have questions, in those notices, there will be ways to ask us questions. But I think you could also contact me, as well.

**Dorene Cornwell:**  Another announcement: The STAR Center is due to reopen soon.

The next item is a short update about the Technology Access and Adoption Survey with Lassana Magassa and Brandon Lindsey. And also David Keyes, if you have updates on that.

**TECHNOLOGY ACCESS AND ADOPTION SURVEY UPDATE**

**Lassana Magassa:**   I'm just going to share a screen and Brandon will speak to you.

**Brandon Lindsey:**   The slide has a lot of information. I'm just going to go over probably not every word in there, but give a little more detail on what has been going on. the big overview would be that we came to a meeting a few months ago to talk about the design phase that includes the data, and running up some surveys. That's been completed. And I passed the report on to the City from that Pacific Market Research that includes the data and some recommendations. At this point, Pacific Market Research is working with the City on contracting for the quantitative portion. Below, you can see some of the details. I think some of the big information is that the data collection is hoping to start later this fall and complete this year. A report of that will be in spring 2023.

The method that they're going to be using is a mail survey with targeted samples, and they're going to provide some additional print for some targeted folks at low income housing, schools, and indigenous communities. I think the big goal is that they'll get 3,000 back. People can do that written or with a link online. If people are interested, there will be a translation available in the second tier one languages, which are listed there. Inclusive Data, which was working on some of those recommendations to make the survey better representative of the community -- they were working on the qualitative portion, which is going to be focus groups. At this point, it seems that the City and Inclusive Data are still working out the details of exactly who the groups and languages for where that more targeted qualitative research will be. And the goal is that all of these will be together in the final report, and that the quantitative and qualitative reinforce each other.

So, that's a really like 10,000-foot overview. I was hoping that if people have any specific questions, David might be able to provide some more feedback. And then, people could also just think about with those touchpoints and timeline, are there ways that they might like to be engaged. So, I'll open it up to some questions or some additional information from David, if you have some more details that you would like to share.

**Lassana Magassa:**   I just want to piggyback on the last point on the qualitative data collection. They haven't committed to it at this point, and are looking to see if they have the resources to do continue to gather inclusive data as more information becomes available, and we will be able to share that with you. Thank you.

**David Keyes:**    That was a great synopsis. Thanks again to Lassana and Brandon, who did a lot of work to help out with some of this first phase about doing the design, and that community engagement that includes the data for that first section. That was really helpful, I think, for everyone to have their voice and CTAB's voice in that. We're excited to move ahead to this next stage. It takes a little while to get the contracting into the system. But I think we're in pretty good shape. We're working towards moving ahead. We've had some initial conversations with Seattle Housing Authority and Seattle Public Schools, and they're interested in participating. I'm sure we can get the completions and representation from low-income housing and schools.

**Camille Malonzo:**  I have a question. At this phase it sounds like it's more in the process of contracts so that qualitative and quantitative research can begin. Is that right?

**David Keyes:**    Yes, that's correct. We had a little back and forth with Pacific Market Research to clarify and try to ensure that we get the same level of data response that we got for the last one, so that we can have comparative data since the 2018 survey to show the comparison of some of the data points.

**Camille Malonzo:**  I guess at this phase, what do you think are appropriate opportunities or places that CTAB can support or work with? What are those kinds of opportunities?

**David Keyes:**    Just from my personal perspective, I think just being available to consult with as we, with the quantitative study, there will be check-in and working on the timing with Pacific Market Research on that. Certainly, at the point when we get to just sending out information and helping people to complete those surveys, as that word goes out, we will be doing some publicity, too, to ensure that people who get the survey answer it. And then, as we do the analysis piece, typically, CTAB has had some opportunity to join with us and say, here are the results we're getting back; here is the initial analysis; do you have questions on that; is there clarification; does it read well to different audiences. I think that will be certainly one opportune time or segment as well as we get into that. And then, the focus groups, we'll still need to narrow down what we can do here, because of folks being out, and there's still some time I need to take, and stuff. We are not quite as far along on that. We still need to decide which kind of focus groups are key here, and how we combine populations, given what money we will be able to allocate to those groups. And there may be opportunity, when those focus groups are actually happening, too, for CTAB members. Observe, take notes, and things like that could be another opportunity.

**Camille Malonzo:**  That's a good point. So, we'll definitely look forward to helping get out the word, and also have those discussions around data, and the insights from that data. I see a question from Nicole.

**Nicole Espy:**  If data collection is in fall 2022 and the report will be in Spring 2023, do you expect any changes in responses over time? How are you anticipating any changes in policy or services during that time? Are your questions designed to withstand any particular service, or political, or policy changes over that period of time. I know there are elections happening this fall. I don't know whether or not any expanded resources could influence peoples' responses. How are you guys thinking about that as you design your study?

**David Keyes:**   I'll take a crack at that. Lassana and Brandon are certainly welcome to chime in. I think to some extent that question has come up as we were working on the initial recommendations. For instance, to what degree is the Affordable Connectivity Program launched and secure. It makes a difference, maybe, in how we ask questions about peoples' awareness and use of low-income internet subsidies or barriers. I don't expect that there will be a major change in the next few months. I think that certainly, one consideration that we've been discussing overall is whether or not getting all of the other surveys that are happening in election season, how that influences peoples' survey fatigue and likelihood to respond, and things like that. That's certainly something that we'll be looking at and considering. So, if we're forgetting school families, how to get them back in with schools being back in session at that time, particularly if we're doing any work with Seattle schools, and then needing to balance around what the field sees as relevant happening around election season. So, not so much the election results, although I think that may have some impact, but that likelihood of reaching people responding.

**Harte Daniels:**   Around that survey fatigue, have you written or found other ways of outreach to emphasize what it means to that particular person, and not just do this community-type thing, but how that particular person might benefit by completing the survey? Have you done any preliminary work before releasing the survey to let them know what is going on and how it would personally benefit them?

**David Keyes:**   Yes, good question. Certainly, there is some information from -- I forget the exact number, but Inclusive Data, the community engagement they did, they talked to I want to say around 270 people about how their perception and feeling on filling out information, as well as various things that may be relevant for finding the questions. We will a couple of different things to reach out to people. One of them is sending everybody a postcard before they get the actual survey so they see something ahead of time. They will be able to contact. So, we'll have the survey collection, but what we will also do is have that opportunity to contact us at the City, if they want to verify that this is a legitimate survey. And then, I think, to your point, it is important to put across why we do the survey, and how it's going to get used. So, that's something we did last time, and it's even more critical. So, I think the combination of putting that information both the card that people get ahead of time, the survey, any community marketing we do that the survey is coming. Putting out that kind of word with here's what this is, you may get this survey, and here's why it's important. I know last time we did get an 18 percent response, and a fairly high completion rate also, once people started. So, hopefully, we can repeat that.

**Harte Daniels:**   Is there anything about what's in it for me that we would tell these people?

**David Keyes:**   Yes, I think your point about how you message that is going to be important. That may be something we can run by you guys, too.

**Harte Daniels:**   Thank you.

**Cass Magnuski:**   You mentioned the affordable internet earlier, and I just wanted to say that I signed up for it. I have Wave, and they gave it to me right away. However, they raised my bill by $30 (sic) $20 a month before I signed up. And once they signed me up, they took that money off the top. FYI.

**David Keyes:**   Hmm. So, it might be great, Cass, for you to connect with Brenda Tate and give her more detail so we can check it out. But that's awesome that you're taking advantage of the discount. It should have offset some of your current internet bill, rather than just adding and then subtracting.

**Cass Magnuski:**   Exactly. They gave it to me and then they took it away, or vice versa, really. I will email Brenda.

**Camille Malonzo:** Thank you so much, Lassana and Brandon, and David for the update. And also for all of the great work on the survey. We will keep having updates and also continue to engage in this really important work. Speaking of affordable internet, I think the best segue we can get, our next agenda item is a presentation on Internet for All web site and dashboard from Delia Burke. Hopefully, we can hear you and you can hear us, as well.

**INTERNET FOR ALL**

**Delia Burke:**  Hi, everyone. I'm Delia Burke, and I'm an advisor with the digital equity team for Seattle IT.  I'm using the audio on my cellphone, so hopefully this works.

Thank you for the opportunity to talk about Internet for All tonight. We've reached kind of an exciting milestone that we're happy  to share with you all about the data collection and how we're tracking progress on this initiative. I'm going to share my screen. Can everyone see that?

**Camille Malonzo:** There it is. Now we see it.

**Delia Burke:**   Internet for All is an initiative by Seattle IT providing the City with a framework for  moving the needle towards universal internet adoption. It's really a roadmap, a framework we're spearheading, but it's very much a collaboration, a partnership with other City departments and external partners to achieve this ambitious call. The framework that we're using is the Internet for All Action Plan from back in 2020. Through this initiative, we're seeking funding for it, checking on progress in our efforts to move the initiative forward.

Just to recap about where we're at with Internet for All, the City has long focused on digital equity as a priority. (unintelligible) Things really changed during the pandemic. And the Mayor and City Council began to really think about what would we do in a crisis if the City adopted Internet for All. We worked to come up with the Internet for All report, which again came up with some strategies for what we could accomplish with the City, and to rethink what doing to assure that all of our residents are connected and have access to digital tools and resources that are so essential to community well-being. So that was back in 2020. Since then, we've pursued many of these strategies. Another effort was the data collection effort, doing an update report back in 2021. Another key milestone is the passing of the Affordable Connectivity Program. This has really been a game-changer in terms of strategizing how to connect people to the internet. This is a program that offers a $30 discount for internet. This is some important work we're doing around Internet for All.

This brings us back to where we are now. What we've done this summer is collect data and information around activities that we've been doing around some of these key strategies. We've been thinking about metrics that will be really useful, so we are able to see, again, how we are doing around this initiative. We put as much information as we can get along with key metrics, putting it together so that we can put it into a dashboard and use it. Hopefully, this data set will become more robust over time, and let us use it for planning, and to see what has been accomplished.

At this point, as we pulled together information this summer, this is a really important time to kind of reflect on where we're at with regard to the goals that we set. These are some of the north star objectives that we had when we first (unintelligible)...were looking to achieve. The data helps us figure out where we're at with all of this. So, one key piece during the pandemic, when it was crucial for elementary and middle schools, high school students to use computers and the internet to continue their education. With the Affordable Connectivity Program, with the Seattle Public Schools, this has really changed. There has been a big movement where students now at least have the opportunity to get connected. Another one of our north star goals was fostering (unintelligible)... We've made a lot of progress, and we'll see that in some of the highlights on the dashboard. Two other north star goals that we are going to be looking to track in our population studies (unintelligible). We get the data back from the 2020 study, people will see where we're at in trying to reduce that five percent gap that we identified during the last study of those who are disconnected. Again, this is about households that are very low income, under $25,000, (unintelligible) when we do our next study. But this is a good way to see where we're at in terms of the big picture north star goals.

We looked at what are some of you are doing in terms of activities and strategies that we're considering, and I think we've made significant progress, more investment, more funding for digital equity work. So, if you look back at where we were at in 2020, we have now in this past year increased the community funding for this work by $615,000. When we look at the whole impact of the Affordable Connectivity Program in Seattle, it's pretty amazing, so that now with the ACP program, over 22,000 households have been able to have fully-subsidized internet, which is quite amazing. (unintelligible)... close to $6 million when we looked at the numbers. There is also an increased number of households...(unintelligible). It's still an important resource for the community, and we see that from Comcast and others. We looked at Seattle Public Schools and household internet. We now can think about that in a different (unintelligible) on affordable options out there.

**David Keyes from chat:** Here's the direct link to the set of dashboards: <https://www.seattle.gov/tech/initiatives/digital-equity/internet-for-all-seattle/internet-for-all-seattle-dashboards>

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Just to recap about key milestones where we're at with Internet for All, the City has long focused on digital equity as a priority. But things really changed during the pandemic. And the Mayor and City Council responded to the crisis and adopted Internet for All resolution. We developed the Internet for All report, which set forth some strategies for what we could accomplish with the City, and to rethink what doing to assure that all of our residents are connected and have access to digital tools and resources that are so essential to community well-being. So that was back in 2020. Since then, we've pursued many of these strategies. Another effort was the data collection effort, doing an update report back in 2021. Another key milestone is the passing of the Affordable Connectivity Program. This has really been a game-changer in terms of strategizing how to connect people to the internet. This is a program that offers a $30 discount for internet. This is some important work we're doing around Internet for All.

This brings us back to where we are now. What we've done this summer is collect data and information around activities that we've been doing around some of these key strategies. We've been thinking about what are the key metrics that will be really useful to track how we are doing around this initiative. We’ve gathered this together and published into a dashboard and for the public to use. Hopefully, this data set will become more robust over time, and let us use it for planning, and to see what has been accomplished.

This is a good time to reflect on where we're at with regards to some of the north star objectives we set when we first launched the initiative. The data helps us figure out where we're at with all of this. We have made significant progress on the first two goals, supporting Seattle Public Schools’ efforts to increase and improve student-household internet access and quality and fostering up to 20,000 internet connection and devices for the underserved. The advent of the Affordable Connectivity Program was a game changer in making key strides on these goals. The last two goals relate to our population-level Technology Adoption study. When get the data back from the 2023 study, we will see where we are in trying to reduce that five percent gap that we identified during the last study of those who are disconnected and see how much we have increased the adoption rate for those making less than twenty-five thousand dollars a year.

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**Delia Burke:**   The Digital Navigator Program is a national model for helping people one-on-one to learn about computers and work through trusted partners, really that one-on-one tech support in use of technology. We started that this year through the Technology Matching Fund with additional funding that we received. There has been a significant increase in devices out there and devices that are loaned to folks that have been used to fill the gap. We know that there is so much to do, but it is good to take a moment to think about where we're at and what happened to some of the accomplishments that we were able to do as a region.

We’ve pulled this information together and published into several dashboards that we are excited to share with you tonight. It's on our seattle.gov web site. We organized content using ARCGIS into five different categories of metrics. On our dashboard page, you'll see the Affordable Connectivity Program, and we listed some of the highlights of the data from that dashboard, and there's a link to get into that particular dashboard. The page is a collection of five different dashboards that you'll see around these topics and metrics. The ACP program is one. The next one is around internet connectivity and the metrics around Wi-Fi. Where are some of the Wi-Fi locations? How many Hotspots have been loaned? How is internet being provided to organizations. Those are some of the data points we been collecting data around internet connectivity. In each of the different categories, we have gleaned some of the interesting highlights. So, if you're not somebody who wants to get into the dashboard, you can look to this page and see what some of the data highlights are around each of these categories. The third dashboard is Devices. It is critical to have a working device to be able to connect to the internet, so we're tracking on how many devices have been loaned, how many have been distributed. The fourth dashboard is digital skills and tech support. One number is the total training hours dedicated for digital skills and tech support through working with community partners and the Technology Matching Fund. The fifth category is outreach and assistance. In terms of metrics, currently it's not part of ArcGIS yet, but as we add more location data points, that will be forthcoming.

So, with that, I think I will just do a quick dashboard preview. I'm going to share a screen. Can everyone see this? We can drill into this through the Seattle IT web site. So, there's a box up here on our web site that will go directly into our dashboard page with our five different areas with data highlights. And then, there are links to each of the different dashboards.

What I wanted to show you first is our ACP dashboard. This shows households that have enrolled in the Affordable Connectivity Program by month. As you can see, what the dashboard is showing is the number of enrollees in the ACP program within a zip code. When you see a large circle that means there are more for enrollment in that zip code. And you can see total enrollments overall. Just in the Seattle area, we have over 23,000 in the ACP program. I just wanted to open this up in the upper right corner here, if you click on the sort of piece of paper in the corner, we have ways to overlay it with other data. So, currently, we're showing the ACP data, and you can see where we added in Council Districts. So, we can overlay Council Districts with ACP enrollment. We can also overlay that with census information. So, there are many interesting ways to look at this information. There is also a race and social equity layer. There is also another data layer with just a different way to visualize information. Then if we click on the little icon next to the data layers, there's a legend. And this can also help to interpret the data.  It shows what the different colors mean. We plan to use this to track enrollments over time and use to improve our own efforts to do outreach to the most disadvantaged communities. Just to look at the devices that were distributed through the programs, in 2022, three were 1,030, and we'll just continue to see how those numbers move.

**Vinh Tang from chat:**   Link to Workforce Development Council Digital Equity Asset Map Community Resource: <https://www.seakingwdc.org/digital-equity-asset-map>

You can zoom into the map, and then the thing on the left will show you the zip code. I think in the City of Seattle there were about 25,000 or so. And then you can look at the zip code and that's a cool feature about it. You can zoom in and the data is dynamic between the map and the bar charts on the left.

**Delia Burke:**  Right. One reflects the other, so if you go to a particular area you can drill into information and the other sections adjust. So that's a brief overview. You can explore and highlight certain things, go deeper or pull back. This is the ACP one and I just wanted to show you another one, as well, just to give you an idea of what the dashboards look like. Again, all of these dashboards are interactive. On this dashboard note the date range filter up here on the right. You can go back and see the devices distributed last year through 2022. On this page, we have different types of data. We show devices loaned on the right. This is a city-wide total. The main partner that shared this data with us is Seattle Public Schools. We had 9,600 devices that were given out to the students. We don't have specific location data for that, but they have reported that as a metric resource for Seattle, so we're tracking that as a city-wide data point. Then, on the left, you'll see in the middle where we have location-based data for the Technology Matching Fund. The left side is the number of devices that were given out to folks. This is our Tech Matching Fund grantee, Literacy Source that reported back in December of 2021 that they distributed 52 devices. So, there is a lot of information, here that you can drill down.

We encourage you to go in and explore the dashboards yourselves. Certainly, there's lots of information for you to drill into the details.

I have one more slide to share that I want to highlight from this PowerPoint. I'm having too many technical glitches. I can just talk you through it. I just wanted to talk about what our plans are going forward with the dashboard. This is something that we're planning to grow. This will be published on Seattle's open data platform so we can share this information publicly. We hope to expand the partners contributing to the dataset. We plan to update the data quarterly. We will post key highlight and insights about the data on the web site. Again, as I mentioned, the outreach dashboard is not live right now, but it will be as soon as we collect more location data. here's also lots of interesting things happening with mapping, so we will work with others and align some of the information that we're gathering with what other folks are doing in this space. So, King County has an affordable connectivity map, and they've been looking at percentage of eligible households that are taking advantage of the ACP program. So, we want to try and work with what they're doing and how that might layer into our Seattle information. Another interesting map that has recently been launched is the Work Force Development Council, Digital Equity Asset Map, which is a great tool that is mapping digital equity training offerings. It will be interesting to see our tech matching study when that comes out. These are some of the highlights from the work that we've been doing and does anybody have any questions?

**Camille Malonzo:** Thank you so much, Delia. for the presentation. Also, I think it's really highlighting to me how incredible this entire initiative has been, and to see this huge, really important impact that this has on our community. I think I'm just really struck at the before and after, and looking at the data that really has had a huge impact. As we're crafting these stories with data, as you were talking about, like even adding additional layers to contextualize how important this is against dimensions of how this has impacted peoples' lives, and I'm really excited to hear those stories. I think this is huge, and I think we should celebrate it and am really excited to see all of this. I highly applaud and thank you all for all of this incredible work. For folks with questions, I see Harte. I promised you the first question.

**Harte Daniels:**   Thanks, Delia. I can appreciate trying to pull all of this information from different places. I think it's important because instead of trying to tell a narrative, we can actually now show. And also how many groups in Seattle and the King County area actually help in what they are doing. I especially liked the portion about including the TMF and the contributions of the CBOs there. I was wondering when I saw the progress between the two years -- this is where my questions came in was when I saw the word from Seattle Public Schools and internet access that they now have options. This brought to mind the efforts of some of the carriers, particularly going back to the DEI forum with the carriers. And T-Mobile was first to have this effort. It could in the future, because I know that there's so much that you've already done, look at how successful their programs are, because I've heard by word-of-mouth that that program wasn't as successful. So maybe we can find out how to improve and how to make it more successful. So those programs that are available also through the providers -- I know that's a moving target, but when they make large comments in their marketing campaigns that shows whether or not it's being taken full advantage of. So, that's something going forward. But in the meantime, I just want to reiterate so much data from so many different places show that so many people are really trying and making a dent in this work and we wouldn't be able to tell that story without the work that you and this team have done. Thank you.

**Delia Burke:**   Thanks, Harte. And I really want to say that it's a collaborative effort, and I think with this first launch of the dashboard, posting data as reported to us by some of our partners, which is wonderful, and again, we sort of take what our partners are giving us around this work and hopefully, we'll be able to grow that and share what some of the other cities are doing some of this work. There are partners that are collecting. We really want to dashboard to be a place to celebrate this collective impact with all of the people who are contributing. We've got the schools and the libraries, and we know that there are a lot of other people that are contributing to this work. We hope to grow that as we go forward.

**Harte Daniels:**   But just to show where we could also improve when things are available, but not taken advantage of. In the future, that would be good. So, thank you so much. Hopefully, we can use it to improve ourselves and our delivery to our community.

**Delia Burke:**   Yes, that's the hope, and we depend on your eyes for insight. Look at the data in lots of different ways.

**Camille Malonzo:**  Do folks have any more questions? We might have some more questions after we dig into all of the data, but with that, thank you so much, Delia, for this presentation and for all of the work. For everyone here, because it is such a huge effort for all of this.

Next up on our agenda is committee reports from our various committees, so the first one up would be a report from the Digital Equity Committee. So, I'm handing it over to Coleman and Harte.

**COMMITTEE UPDATES**

**DIGITAL EQUITY COMMITTEE**

**Harte Daniels:**   I'm going to ask Brandon Lindsey if we can do this. Coleman wasn't able to attend, and I kept getting interrupted during the meeting. I can tell you that the 15th, two days from now, DELN is meeting, and Philip and Brandon will be doing a presentation during that. So, Brandon, are you available.to give the rest of the discussion on our last meeting?

**Brandon Lindsey:**   Sure. I think Philip's taking the lead. He was invited to present the document that he's compiling because the DELN is going to discuss how the providers are dealing with this rollout of these ACP programs. I was going to be there to support, but just to give a brief, maybe five-minute, walk-through of the program and then there was going to be some discussion. I think it will be really interesting to just be a fly on the wall. And that's pretty much it, I think.

**Harte Daniels:**   I think you were also discussing drafting a letter. The committee decided that they wanted to hear more from CBOs that applied for the TMF and to learn more about these community-based organizations. So, we're moving forward with that, as well. Was there anything else, Brandon, besides the CBOs and the presentation you guys are doing?

**Brandon Lindsey:**   No, I think that that's sums it up. I think inviting the CBOs who applied for the TMF to come and talk with the group and say how things are working for them. We want to hear directly form community members directly impacted by services being delivered. It should be a great way to bring some energy.

**Harte Daniels:**   Thank you.

**Camille Malonzo:**  Thank you, Harte and Brandon. So, next up is Nicole Espy with an update from Privacy and Cybersecurity.

**PRIVACY AND CYBERSECURITY**

**Nicole Espy:**   Thank you. We are regrouping in terms of what to do with the ordinance. Last we heard, two board meetings previously, about how there isn't necessarily an overall assessment of the impact of the Surveillance Ordinance. Sending out feelers if we want to provide lessons learned, or ways to improve upon the Surveillance Ordinance for other cities and municipalities, I think it would be a really great tool, since especially this committee as well as CTAB has been working on it for many years. If anybody has ideas about the best way to proceed with the policy, or if there is interest within Seattle IT to do so, that would be great. Please let me know. Also, I will be moving to another state at the end of October, so I really want to help to pass the reins to some interested and exciting individual so we can make sure that there is continued attention on this topic. Thanks.

**Camille Malonzo:**  Thank you, Nicole. I'm so bummed to see you go out, but I'm really excited for your next chapter, as well. Do you have an email for folks who are interested in contacting you about those points?

**Nicole Espy:**   [ctabprivacy@gmail.com](mailto:ctabprivacy@gmail.com)  Thank you.

**OUTREACH COMMITTEE**

**Camille Malonzo:**  Thanks, Nicole. And then, our last update is Femi Adebayo. He had to step out for an emergency, but he is generating energy and interest from the Outreach Committee, presented at a board meeting a couple of meetings ago. I'll find the email, and if folks are interested in Outreach and getting involved with that committee, I'll put the email address for that in the chat.

[ctaboutreach@gmail.com](mailto:ctaboutreach@gmail.com)  I think that rounds out our committee updates. Our next agenda item is just a brief shout-out for our board working session. I'm just going to be brief, and I think we started this conversation around how CTAB can bring attention to an particular topic to Council or to the Mayor, or to Seattle IT around technology. We started this conversation around data governance, and we had a great presentation in the July meeting on data governance, and the work the advisory committee is doing across City departments. Thank you for the minutes and presentation. Please continue thinking about how we can support as a board, what ideas that we can bring forward around this topic. This is really important to the City, but then also as the landscape of data governance evolves. There were great discussions in that meeting around ethics and a potential overview of what that program might look like. So, I'll just remind folks that this is something that we are continuing to push. I'll link those again in the chat and hope to continue those conversations at our next few meetings. I just wanted to bring that up again. Are there any questions before we move on?

**PUBLIC ANNOUNCEMENTS**

**Camille Malonzo:**  Our last item is for public announcements. We didn't get a chance to celebrate this August meeting, but thanks to a lot of the efforts of folks on this call, Seattle was named a 2022 Digital Inclusion Trailblazer yet again. And I think we've seen tonight why. So, just another congratulations to the folks in this room, and all of the efforts around getting that award for the City of Seattle. So, congrats, everyone. That's my public announcement. The floor is open for others. For board members, I will follow up with all of these things in an email.

**Harte Daniels from chat:**  September 15 Digital Equity Learning Network (DELN) General Meeting - Corporate Funding of Digital Equity. Info and registration for online meeting noon to 1:00 p.m. September 15.

<https://www.eventbrite.com/e/digital-equity-learning-network-king-county-meeting-september-2022-tickets-411679353027>

**Camille Malonzo:**  With that, I guess that means goodnight, everyone. Thank you for a great meeting. We'll see you all in October.

**ADJOURNMENT**