



**Citizens' Telecommunications
& Technology Advisory Board**
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The Seattle Citizens' Telecommunications and Technology Advisory Board

Suite 2700, P.O. Box 94709
Seattle, WA 98124-4709

February 17, 2014

Mr. James A. Penney
Executive Vice President
Wave Broadband
401 Kirkland Park Place, Suite 500
Kirkland, WA 98033

Dear Mr. Penney:

The Seattle Citizens' Telecommunications and Technology Advisory Board (CTTAB) recently learned that a low income broadband program is not available in the Wave Broadband service area. Our charge is to promote greater access to broadband, particularly in underserved and disadvantaged areas.

Your competitors Comcast and CenturyLink have implemented plans that enable low income families that could otherwise not afford a standard plan, to obtain affordable access to the Internet. An example of a low income plan is the Comcast Internet Essentials program. Given the demographics of Wave's franchise area we were surprised to learn that your company may not offer a similar program.

We would like to inform our constituents whether a program like this exists for Wave customers. Please let us know whether Wave has or plans to develop a low income Internet program. If such is the case, CTTAB would be happy to be a resource for Wave to promote the program. If Wave has no plans for a low income program, please let us know the reasons for that decision so that we may share them with interested community members. Alternatively, we invite you to come to one of our board meetings, which take place the 2nd Tuesday of each month at 6:00 PM in the Seattle Municipal Building or to our Broadband and Cable Committee which meets on the last Monday of each month at O'Asian Restaurant at 6:30 PM. Please contact Daniel Hoang at (206) 257.9306 or by email at ddhoang@gmail.com to coordinate.



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Thank you for your time and consideration of this matter. We look forward to hearing from you soon.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Hoang", written in a cursive style.

Daniel Hoang, Vice Chair of the Broadband and Cable committee,
on behalf of the Citizens' Telecommunications and Technology Advisory Board

Cc:

David Keyes,
Tony Perez, Director
Members of CTTAB