



City of Seattle Community Technology Programs

Promoting digital inclusion for all

www.seattle.gov/tech

The City of Seattle works to ensure that residents have the information technology training and access needed to ensure civic and cultural participation, employment and lifelong learning.



Technology Matching Fund: Grants of up to \$20,000 to Seattle organizations for community-driven information technology literacy, access and e-civic engagement projects. Community organizations match the city's contribution with volunteer labor, cash and donations. The city has provided \$2.79 million for 223 projects since 1998. seattle.gov/tech/tmf

Get Online Seattle: A quarterly digital literacy campaign to provide residents with the necessary skills to navigate the Internet and find content relevant to them. The fall 2013 campaign focuses on health, providing easy to use online health resources and tips on how to evaluate health websites.

seattle.gov/getonline



Low-cost Internet and affordable computers for residents: We encourage and market options for low-income residents to get home Internet and affordable computers. We partner with Interconnection, a computer refurbisher. seattle.gov/tech/free_stuff/

Public Access Computers & Wi-Fi: Public Internet terminals are available at 5 Neighborhood Service Centers, 27 libraries and at Parks and Recreation Community Centers. Wi-Fi is available at the libraries and many of the community center sites as well as in City Hall. The **RecTech computer learning centers** at 6 community centers offer training in office software, video and multi-media production, 3D modeling, game programming, and web design along with homework help, electronic tax filing, resume writing, ESL and other self-sufficiency training. seattle.gov/tech/freeaccess.htm and rectech.seattle.gov



BRAINSTORM

Brainstorm: Our monthly e-zine and blog features best practices in digital literacy and community education, security and tech tips, grants, events and online resources. brainstorm.seattle.gov

Seniors Training Seniors in Technology: Based in the Mayor's Office for Senior Citizens, computer-savvy volunteers (age 50+) teach peers at training sites throughout Seattle. Provided in collaboration with the city's Age 55+ Employment Resource Center. Over 3500 seniors trained since 2003.

seattle.gov/humanservices/seniorsdisabled/mosc



Free cable broadband connections for technology access and learning centers: Through our cable franchise agreements with Comcast and WAVE, the city provides free cable broadband Internet service to over 250 public and community organization sites providing access and/or training seattle.gov/tech/freeinternet

Puget SoundOff youth civic engagement: A partnership with the Seattle YMCA offers youth civic and tech skills training with a web site designed by teens to share video, photos and blogs on important causes. This also provides a hub for city and other decision makers to solicit input from youth. Developed in partnership with the YMCA and University of Washington Center for Communications and Civic Engagement.



www.pugetsoundoff.org

IT Indicators Project: Residential Tech Assessment: Measures for a tech healthy community. A telephone survey, online survey and targeted focus groups provide extensive data on residential adoption of broadband, patterns and barriers to use, cable tv customer needs, social media use and preferences for engagement with the City. Used to guide city services and digital inclusion work. seattle.gov/tech/indicators/

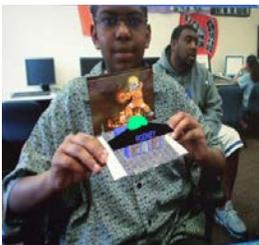


Refurbished computers for non-profits and schools: Since 1999, the city has provided free refurbished used city computers for use by schools and non-profits. Over 10,000 computers have been distributed. Other organizations that we partner with provide free or low cost refurbished computers. http://www.seattle.gov/tech/npo/seattle.gov/tech/free_stuff/npo_giveaway.htm

Communities Connect Network - Find computer access and training centers, share best practices: A statewide public computer center directory ("network directory") is available through our partnership in the Communities Connect Network (CCN). CCN is a statewide collaboration providing useful resources for public computer centers, training for organizations, research on best practices, and education on policies to foster digital inclusion, as well as convening a statewide Digital Inclusion Council. communitiesconnect.org

Neighborhoods on the Net: Neighborhoods on the Net is a directory of neighborhood social media and blog sites. We have also provided resources to help neighborhood organizations improve the ease of management and diversity of participation in their web sites, blogs, Facebook pages, etc. seattle.gov/communitiesonline

Seattle.gov, city social media and multilingual resources: The city's web site at Seattle.gov includes resources in over 30 languages linked from the city's home page (Or go directly to www.seattle.gov/html/citizen/language.htm). A social media directory provides email lists, Twitter and Facebook links for the Mayor, Council and City departments (See <http://www.seattle.gov/html/citizen/socialmedia.htm>)



A RecTech student at the Garfield Community Center learning lab shares the 3D image he created through a class offered by SDK Bridge.



HOME ABOUT MAP

A Technology Matching Fund grant helped the Wing Luke Museum, Feet First, Rainier Beach Community Empowerment Coalition, and youth journalists of SE Seattle FreedomNet create an interactive mobile enabled walking tour.



Families at the Lu-Mien American Association explore the new laptops bought with a Technology Matching Fund grant with Internet provided by the City and Comcast.